



Allison Pinto

Allison's career began in 1985 in the Mail Room of the Motor Registration Branch at Carlton. After working in Transfer of Vehicle Registration and as a Call Centre Operator in Telephone Information Services she became a Senior Transaction Officer handling more complex requests and providing team support.

In 1996 Allison became a Customer Services Officer in the Information Services Department at VicRoads and handled internal and external requests for accident, traffic, registration and licence data. In 1997 the Carlton office moved to Kew HO, which was fantastic for her as she was living in Kew at the time! Her travel time to work was reduced to 5 minutes. By this stage Allison was married and in 1999 had a son.

In 2003, she became a Senior Data Processor (Accident Team) while still in the Information Services Department, and her main focus was on the management and validation of road safety data.

In 2009 she became a Senior Data Processor (Traffic and Transport Team), where she provided traffic data for internal and external clients and her role involved data collection, analysis and reporting. During this time, her department moved to Church Street, Hawthorn and eventually to 1 Spring Street, in Melbourne. She did not enjoy the train commute to the city!

After several organisational restructures, Allison had two job share roles in two different business areas on a part-time basis. Apparently, she was a pioneer, as this had never been done before at VicRoads! Allison was the Administrative Officer for the Eastern Projects Mitcham & Data Acquisition Officer in Information Access Department. She also had secondment roles in Technical Services, Kew and South Eastern Projects, Hallam, which she enjoyed very much as she performed a range of office administrative functions supporting the business area.

Her final role was Data Acquisition Officer in Information Access Department at Spring Street where she was a client and contractor liaison officer for data collection, contract administration and procurement. There, she continued to work in only one business area before her retirement in 2022.

Allison said, 'During my time at VicRoads I met many staff in different departments, some who have become lifelong friends over the years. I have been on the Gym Committee and Social Club Committee. I currently manage the VicRoads/RTA/MRB Facebook page and I'm on my High School Reunion Committee.'

Allison's Facebook: <https://www.facebook.com/groups/301562136934509/>

At the 2025 AGM of the VicRoads Association, Allison joined the Committee.



2025 VicRoads Association Committee